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GROUP 3600

From: Bradley K. DeSandro (Tel. 509-324-9256 Ext. 228; Fax 509-323-8979)
         Customer No. 22801

AMENDMENT C UNDER 37 C.F.R. § 1.111

In response to the Office action mailed on March 28, 2002 (the "Office Action"),

the Applicant submits this Amendment C and response.

In the Specification

A.   In accordance with 37 C.F.R. § 1.121(b)1(i)-(ii), please replace the paragraph

in the specification at Page 8, lines 14 through 26 as follows:

The template is preferably constructed using as Active Server Pages, a

technology introduced by Microsoft Corporation. An active server page, or

"ASP", allows a user to define templates using a combination of a hypertext

language (e.g., HTML) and a scripting language, such as Visual Basic Script (or

"VBS") or JScript from Microsoft Corporation, perl, python, REXX, or tcl. The

HTML language defines the basic structure of the billing statement and the

scripting language defines which data is inserted into the appropriate fields. The

scripting instructions are set apart by special delimiters. When an ASP file is read